



Deliverable 2.1 ERN-EuroBloodNet Dissemination Plan

European Reference Network on Rare Hematological Diseases ERN-EuroBloodNet

EUROPEAN REFERENCE NETWORKS

FOR RARE, LOW PREVALENCE AND COMPLEX DISEASES

Share. Care. Cure.









DOCUMENT INFORMATION

DELIVERABLE 2.1 ERN-EUROBLOODNET DISSEMINATION PLAN

Report document

ERN: ERN-EuroBloodNet (European Reference Network on Rare Hematological Diseases)

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Short Description

Report (EN) describing methodology to increase the outreach of ERN-EuroBloodNet actions and achievements while strengthening collaborations with RHD community and other third parties

Disclaimer:

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LISTS OF ABBREVIATIONS

DoA	Description of Action
C&D	Communication & Dissemination
EHA	European Hematology Association
EJP RD	European Joint Programme on Rare Diseases
ЕВАН	European Board for Accreditation in Hematology
ENROL	European Rare Blood Disorders Platform
ERICA	European Rare disease research Coordination and support Action
ERN	European Reference Network
ESH	European Society of Hematology
EVIDENCE	Erythrocytes Properties And Viability In Dependence Of Flow And Extra-Cellular Environment





HDs	Hematological diseases
INHERENT	The International Hemoglobinopathy Research Network
RDs	Rare Diseases
RHDs	Rare Hematological Diseases
WP	Work Package

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1. INTRODUCTION

1.1. PURPOSE AND SCOPE

The design and implementation of a robust communication and dissemination strategy is the cornerstone to creating a critical mass of interests necessary for the upgrading of services provided by the rare hematological expert centres and experts included in ERN-EuroBloodNet which affects directly to the care of the patients, and to increase public awareness of RHD and of network goals and achievements.

In line with <u>ERN-EuroBloodNet</u>'s **Specific Objective 2** (*Increase dissemination and communication of ERN-EuroBloodNet actions and outcomes on RHD within ERN and beyond*), <u>ERN-EuroBloodNet</u> actions aiming to ensure the communication and dissemination of the activities and results of the network are undertaken under **WP2** – Dissemination.

This deliverable (D2.1 – ERN-EuroBloodNet Dissemination Plan), is presented in the framework of ERN-EuroBloodNet's WP2 – Dissemination, specifically within task T2.1 – Dissemination strategy. This document has been developed by ERN-EuroBloodNet's Dissemination Manager. It describes objectives, target groups, means and methodology to increase the outreach of ERN-EuroBloodNet's actions and achievements, while strengthening collaborations with the rare hematological disease (RHD) community and other third parties.

Thus, the main goal is to fast-track and amplify knowledge transfer between <u>ERN-EuroBloodNet</u> and its target stakeholder base, reinforcing the value streams of the network and capitalising on the results obtained, through the following actions:

- Operating and expanding a collaboration framework that will enable identifying and building synergies with a range of target groups and communities in the RHD space.
- Designing and implementing dissemination and communication strategies to efficiently raise awareness about the outcomes of the network, promoting activities and results among a critical mass.
- Assessing the footprint of <u>ERN-EuroBloodNet</u> through performance indicators, while ensuring the long-term sustainability of the network.

D2.1 represents <u>ERN-EuroBloodNet</u>'s overview of the Communication and Dissemination strategies and should be regarded as a living document, subject to update as the network itself grows and evolves. Consequently, a report updating this initial Communication and Dissemination plan, and summarizing the main activities and results achieved will be produced at the end of the action (D2.2 – ERN-EuroBloodNet Dissemination report).

1.2. DOCUMENT STRUCTURE

The present document has been structured in the following way:

- Section 1 is the Introduction, where the purpose and scope of the present document are outlined.
- **Section 2** is concerned with <u>ERN-EuroBloodNet</u>'s **Networking strategy**, where the ecosystem of organisations within and outside the network are presented.
- Section 3 explains the Communication and Dissemination strategy, where goals, tools and appropriate measures are described.
- Section 4 outlines the Conclusions of this deliverable, where final remarks about these strategies are presented.





2. NETWORKING STRATEGY

ERNs are virtual networks involving healthcare providers across Europe and Norway. They aim to facilitate discussion on complex or rare diseases and conditions that require highly specialised treatment, and concentrated knowledge and resources. Among the 24 ERNs currently operating, ERN-EuroBloodNet, the ERN in Rare Hematological Diseases (RHD), is the one working on oncological (Lymphoid malignancies and Myeloid malignancies) and non-oncological (Red blood cell defects, Bone marrow failure and hematopoietic disorders, Hematological and other iron disorders and Bleeding-coagulation disorders) rare hematological diseases.

In order to build a real network, it is essential to create synergies with other ERNs, networks and initiatives working towards objectives complementary to those of ERN-EuroBloodNet. Links for collaborations have been already established and consolidated during the previous period of implementation and will be maintained in the next period (see Section 2.1.7)

With this in mind, the network's main efforts for this next implementation period will focus on conducting targeted campaigns to:

- Improve and expand the <u>European inventory of RHD experts and facilities</u> available on the <u>ERN-EuroBloodNet website</u> (see Section 3.2.2.2 European inventory of RHD experts and facilities).
- Actively engage with junior health professionals, identifying and reaching out to educational bodies within the organizations involved in ERN-EuroBloodNet to stablish synergies for dissemination of our educational activities within their student communities (e.g. hematologists, internists and pediatricians).
- Update the existing contact database.
- Nurture current collaboration links with established institutions like the <u>European Hematology Association</u> (<u>EHA</u>) or the <u>European Joint Programme on Rare Diseases</u> (<u>EJP RD</u>) and <u>explore new connections</u> (e.g. with the <u>ESH European School of Hematology</u>).

The basis for this strategy to be successful in the establishment of a close link with the RHD community relies on the creation curation and careful monitoring of ERN-EuroBloodNet's internal repository of stakeholders. This tool facilitates both the pooling and classification of the target groups by disease group leading to more efficient communication and dissemination of ERN activities. This internal repository of stakeholders allows a close link with the RHD community, scientific societies and patient organisations leading to more effective communication and dissemination of ERN-related activities. The main target audiences for ERN-EuroBloodNet are detailed below.





2.1. KEY AUDIENCES AND TRARGET GROUPS

The bidirectional communication of the network requires permanent contacts between the board of ERN-EuroBloodNet and different target groups including all health professionals involved in adult hematology (both oncology and non-oncology) and paediatric hematology (non-oncology) as well as patients and their relatives, national and EU policy-makers and regulators, industry and the European RD community.

Promoting <u>ERN-EuroBloodNet</u> and encouraging stakeholders to engage with the initiative requires first an understanding of its target audience. A deep-dive in stakeholder profiles and their influence along the value chain is essential to craft a successful Dissemination and Communication Plan.

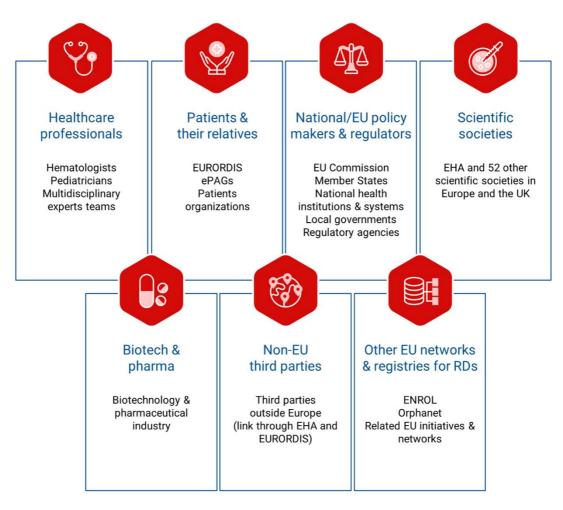


Figure 1. Key audience and target groups for ERN-EuroBloodNet





2.1.1 HEALTHCARE PROFESSIONALS

Hematologists, paediatricians, other healthcare professionals in the multidisciplinary teams as experts on bone marrow transplant, nurses, psychologists, diagnosticians and hematology researchers, who are approached mainly through ERN-EuroBloodNet channels of communication, including individual communications to Full Members, Affiliated Partners and cooperation with National Scientific Societies and working groups on disease specific actions. ERN-EuroBloodNet's repository of experts includes a total of 329 contacts from 96 members in 18 Member States and 7 affiliated partners in 6 Member States.

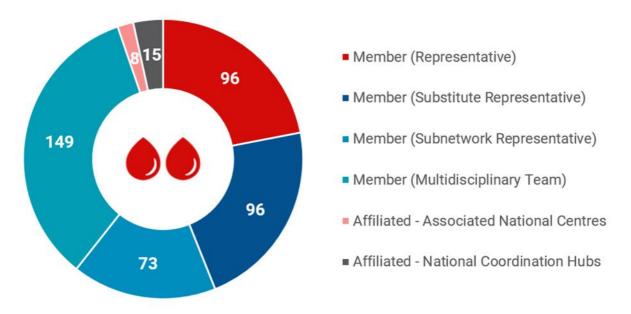


Figure 2. Overview of healthcare providers contacts from Full Members and Affiliated partners

2.1.2 PATIENTS AND THEIR RELATIVE

<u>EURORDIS</u> plays a key role in defining patient involvement in <u>ERN-EuroBloodNet</u>. The elected <u>European Patient Advisory Groups</u> (<u>ePAGs</u>) for <u>RHDs</u> promoted by <u>EURORDIS</u> earlier in 2016 are actively involved in the different actions developed by the network (e.g. the definition of educational programs for patients, patients' organizations and patients' advocates and <u>ENROL</u>). Currently, in the ERN-EuroBloodNet there are <u>10 ePAGs</u> collaborating and formally part of the Governance. In the ERN dedicated to Rare Blood Diseases, the diseases are divided per <u>6 different clinical subnetworks</u> and currently one or two ePAGs are representing each subnetwork. This collaboration with <u>EURORDIS</u> ensures the outreach of <u>ERN-EuroBloodNet</u> activities and results to a broader patient community. ERN-EuroBloodNet's internal repository includes contacts of a total of **92 active patients' organizations.**

2.1.3 NATIONAL AND EU POLICY MAKERS AND REGULATORS

This category includes the <u>EU Commission</u>, Member States, national health institutions, national health systems and public health bodies, local governments and regulatory agencies, among many others. For RDs specifically, <u>ERN-EuroBloodNet</u> focuses on representatives from National Ministries of Health in charge of setting up national RD registries and/or shaping policies addressing RD needs at both national and European level.

2.1.4 SCIENTIFIC SOCIETIES

The close collaboration with the <u>European Hematology Association (EHA)</u> from the beginning of the network has allowed fruitful synergies on several of areas of action, <u>as the development of guidelines</u> (<u>ERN-EuroBloodNet</u> and the <u>EHA</u> Guidelines Committee) or <u>educational actions</u>. Overall, <u>ERN-EuroBloodNet</u> is in contact with **52 National Scientific Societies** from 25 Member States (and the United Kingdom). Similarly, the <u>EHA</u> gathers over 5,000 members from 100+ countries, three quarters of which are in Europe.





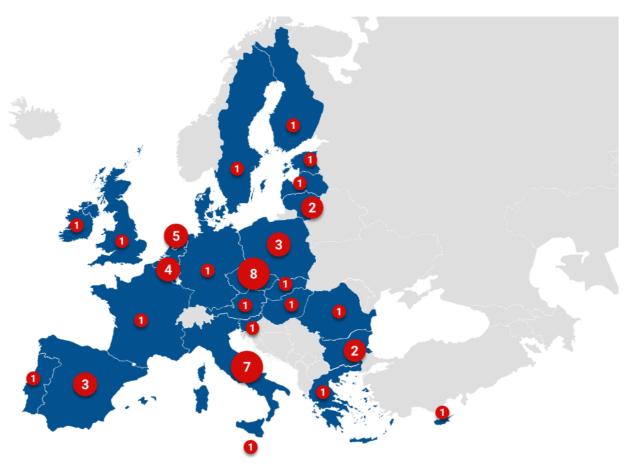


Figure 3. Geographical distribution of contacts from Scientific societies

2.1.5 BIOTECHNOLOGY AND PHARMACEUTICAL INDUSTRY

Relationships with the pharmaceutical industry to promote clinical trials and collaborative research networks will be explored through ERN-EuroBloodNet.

2.1.6 Non-European third parties

Liaisons with third parties outside Europe also add value to the network by enhancing their active involvement in ERN-EuroBloodNet's multiple activities, as well as disseminating information on RHD in neighbouring countries. Both the EHA and EURORDIS have links outside of Europe that will be informed regularly and invited to dialogue through the communication tools of ERN-EuroBloodNet. This provides a means to strengthen networking and international collaborations and ensures the long-term sustainability of our network.

2.1.7 OTHER EUROPEAN NETWORKS AND REGISTRIES FOR RDS

The Directive 2011/24/EU on cross border health establishes the creation of European Reference Networks (ERNs) based on national recognized Centres of Expertise, aiming to tackle complex or rare diseases and conditions that require highly specialised treatment and a concentration of knowledge and resources. To this end, ERN-EuroBloodNet seeks to guarantee that European citizens affected by a RHD benefit from the same level of highly specialised care, thereby improving their overall quality of life, and reducing inequalities across Europe on access to health care independent from the patient's country of origin or country of professional practice.

To carry on this purpose, <u>ERN-EuroBloodNet</u>, governed by **3 hubs**: <u>AP-HP</u>, <u>Hôpital St. Louis (Paris)</u>, <u>Hôpital ERASME-CUB, LHUB-ULB (Brussels)</u> and <u>University Hospital Vall d'Hebron – Vall d'Hebron Research Institute (Barcelona)</u>, is in charge of the coordination of experts and patients related to the RHDs field for the development of the established projects within the ERN.





Existing links and tight co-operation with other ERNs and organisations –such as <u>Orphanet</u>– will be strengthened at different levels (e.g. database and terminology for RDs, Orphanet-WHO ICD-11) through the development of <u>ENROL</u>, the <u>European Rare Blood Disorders Platform</u> and <u>ERICA – European Rare disease research Coordination and support Action</u>.

2.1.7.1 ENROL

The scarcity and fragmentation of data regarding patients affected by RHDs is one of the aspects addressed in the ERN, because it complicates the tracing of RHD patient pathways within the healthcare system and the sustainability of existing and new patients' registries established at both, National and European level. For this purpose, <u>ENROL</u>, the <u>European Rare Blood Disorders Platform</u>, has been conceived in the core of <u>ERN-EuroBloodNet</u> to connect and facilitate upgrading of both new and already existing registries on RHDs.

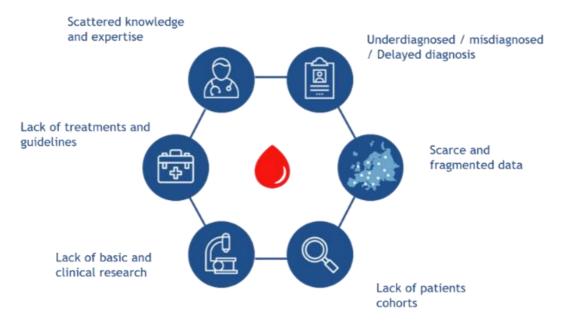


Figure 4. ENROL

2.1.7.2 **ORPHANET**

<u>Orphanet</u> was established in France by the INSERM (French National Institute for Health and Medical Research) in 1997. This initiative became an EU-wide initiative in 2000 and has gradually grown to a consortium of 40 countries, within Europe and across the globe.

Orphanet aims to gather and improve knowledge on rare diseases to improve their diagnosis, care and treatment, providing high-quality information on rare diseases and ensuring equal access to knowledge for all stakeholders. Orphanet also maintains the Orphanet rare disease nomenclature (ORPHAcode), essential in improving the visibility of rare diseases in health and research information systems.

2.1.7.3 RELATED EU INITIATIVES AND NETWORKS

Apart from the original call under which the network was established (<u>European Reference Network on Rare Hematological Disorders (ERN-EuroBloodNet)</u> – *CHAFEA HP-ERN-2016, GA 739541*), ERN-EuroBloodNet is linked to and currently active in several other initiatives at European level:

Connecting EuroBloodNet I-II-III (INEA/CEF/ICT/ A2017/1526134, Action No: 2017-FR-IA-0095, INEA/CEF/ICT/A2018/1816560,
 Action No: 2018-EU-IA-0191, INEA/CEF/ICT/ A2020/2396236, Action No: 2020-EU-IA-0226): ERN-EuroBloodNet acts as
 coordinator's representative for this CEF grant to develop a stepwise approach for the efficient use of Clinical Patient
 Management System (CPMS) in the context of the ERN-EuroBloodNet and support ERN-EuroBloodNet users in the functioning
 of the CPMS, the implementation of the ERN-EuroBloodNet e-learning platform and the development of the educational
 programs for healthcare professionals.





- <u>ERICA European Rare disease research Coordination and support Action</u> (*H2020-SC1-BHC-2018-2020, GA 964908*): All 24 ERNs participate in <u>ERICA</u>. <u>ERN-EuroBloodNet</u> co-coordinates <u>WP3 Patient Centred Research</u>, in close collaboration with <u>Orphanet</u>, to facilitate the EU-wide implementation of standardized Patient-Centred Outcome Measures (PCOMs) and Patient Reported Outcome Measures (PROMs) for rare diseases while ensuring the involvement of the patient community in their development and validation process.
- <u>ENROL European Rare Blood Disorders Platform</u> (CHAFEA HP-PJ-2019, GA 947670): The project has been conceived in the core
 of <u>ERN-EuroBloodNet</u> as an umbrella for both new and already existing registries on RHDs (see Section 2.1.7.1 for more
 information).
- EVIDENCE Erythrocytes Properties And Viability In Dependence Of Flow And Extra-Cellular Environment (H2020-MSCA-ITN-2019 (Marie Skłodowska-Curie Innovative Training Networks): Focused on the improvement in the access to specialized and transversal knowledge while facilitating research and the understanding of the mechanisms underlining red cell pathologies, thus increasing the generation of new knowledge, objective totally in line with ERN-EuroBloodNet key specific aim on fostering European cooperation in highly specialized procedures for diagnosis, innovative treatments and research. From the 12 partners involved, 2 are ERN-EuroBloodNet Members.
- GenoMed4All Genomics and Personalized Medicine for all though Artificial Intelligence in Haematological Diseases (H2020-DT-TDS-04-2020, GA 101017549): 10 clinical sites from ERN-EuroBloodNet are partners in the GenoMed4All project, focusing on developing Artificial Intelligence algorithms for hematological diseases (Myelodysplastic syndromes, Multiple myeloma and Sickle cell disease).
- INHERENT The International Hemoglobinopathy Research Network: The international network is focused on the study of genetic modifiers for hemoglobinopathies through a large-scale multi-ethnic (30,000 hemoglobinopathy patients) genome-wide association study (GWAS). Nowadays the project involves together nine existing international or regional networks, namely ITHANET, RADeep, ARISE, SPARCO, SADaCC, REDAC, the HVP Global Globin Network, the International Health Repository, and the ClinGen Hemoglobinopathy VCEP.

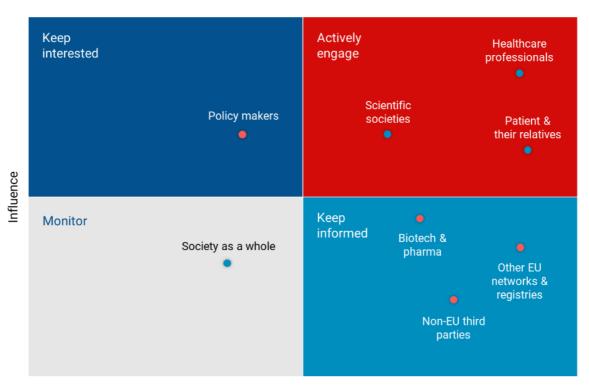




2.2. STAKEHOLDERS MAP

The figure below depicts <u>ERN-EuroBloodNet</u>'s stakeholders map. The graph is structured in quadrants for influence and interest/availability:

- Y-axis shows the mutual **Influence** potential between the network and a specific target group.
- X-axis depicts the mutual Interest or Availability potential between the network and a specific target group.



Interest/Availability

Keep interested Those with significant de authority. They lack the availability actively engaged. It is usually difficult to ha touch points.	or interest to be	making author They are typic actively engag consistent tou	ally easy to identify and Je with. It's important to set up
 Monitor They are not (and do not significantly involved in the significantly involved in the significantly involved in the significant significantly involved in the significant sig	ne network. are of our network. y are. em and be aware if	have little influ They may den can provide. It is necessary communicate	Low Influence High Interest mpacted by the network but Jence. In and more resources than they It to find efficient ways to and keep them informed s, presentations, publicity

Figure 5. Stakeholder map and segmentation priorities





3. COMMUNICATION AND DISSEMINATION

Communication and dissemination are at the core of any EU-funded initiative and <u>ERN-EuroBloodNet</u> is no exception. A well planned, engaging and agile communication and dissemination plan is one that considers the impact of external factors and challenges (such as the recent COVID-19 crisis) in its execution and effectiveness, and while also unlocking the potential to maximize the network's visibility and reach.

Although communication and dissemination are two interlinked activities, in this document we choose to address them separately, though always in close dependence on one another. It is obvious that similarities and convergences exist and will be examined throughout the whole lifespan of the network.

<u>ERN-EuroBloodNet</u>'s dynamic communication and dissemination channels (see Section 3.1.2) have been well established during the previous period of network implementation and are in constant evolution based on feedback and network's needs.

The present document aims to set the basis for the overall outreach strategy to promote and expand the awareness of <u>ERN-EuroBloodNet</u> goals and achievements to the different target groups identified while strengthening collaborations and relations with RHD community and other third parties, including and further expanding the following actions:

- Maximize the impact of the actions and results obtained within the network: updating and creating new <u>ERN-EuroBloodNet</u> communication and dissemination material, maintaining and stimulating <u>ERN-EuroBloodNet</u> media channels as powerful tools for dissemination and through continuous review, update and expansion of the <u>ERN-EuroBloodNet</u> website.
- Engage all stakeholders directly in the different actions carried on the ERN: promoting dissemination of the network at International/European/National congresses and fostering collaborations with third parties and key stakeholders.
- **Inspire for the identification and development of new actions to cover gaps on the RH field**, highlight the importance of the integration of the RHD on the healthcare system.

Communication and dissemination activities are led by <u>ERN-EuroBloodNet Dissemination Manager</u>, a dedicated member of the team in charge of directing and launching outreach activities and campaigns for the network. EU funding acknowledgements are included in all communication and dissemination materials, as well as in dissemination activities carried out in the framework of the ERN (e.g. website footer, newsletter, <u>YouTube channel</u>, leaflets, presentations and reports).

DISSEMINATION

Actions and channels to drive awareness, use and uptake of results, aiming for action among target audiences

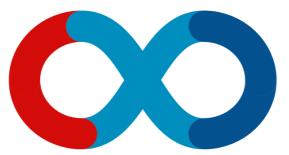


Figure 6. Communication & Dissemination flows

COMMUNICATION

Actions and channels for promoting the network and its results to reach out to a critical mass

3.1. COMMUNICATION PLAN

To account for the versatility and agility of a coherent communication plan, <u>ERN-EuroBloodNet</u> adopts a funnelled approach to ensure a targeted but wide communication towards all possible target groups and stakeholders. This approach primarily focuses on generating awareness by conveying key aspects and benefits of the network to all target audiences and end users.

Easy to interpret, understand and recognize visual material will be designed and communicated allowing ERN-EuroBloodNet concepts and benefits to become instantly identifiable to a wider audience while growing and cultivating further interest towards the network and its key outcomes. Additional custom content will be produced and communicated towards specialised target groups to create and maintain an active stakeholders' ecosystem. Similarly, relevant information will be extracted from network deliverables; interviews with partners, pilot case studies; industry reports; and will be relayed through ERN-EuroBloodNet communication channels to further support active user engagement.





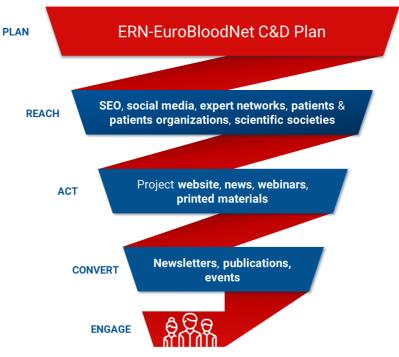


Figure 7. Communication & Dissemination plan

3.1.1 MAIN GOALS

The Communication plan is driven by some key objectives that are crucial to its deployment. Although communication objectives may be treated as a single block, some relate to specific target groups only and thus, will be approached with specific tools and activities throughout the lifespan of the network.

ERN-EuroBloodNet's **overall objectives for communication** are:

- Increase general awareness and interest about the network to build a solid community base/ecosystem for future dissemination of results.
- Communicate technical, scientific results and benefits to <u>Full Members</u>, <u>Affiliated Partners</u>, specialised target groups and stakeholders.
- Deliver top-level messages about the network to non-specialized target groups and audiences.
- Raise awareness within the general public of the added value of <u>ERN-EuroBloodNet</u> to reach the widest possible community.





	Boost awareness & interest	Communicate scientific results	Deliver top-level messages about the network	Raise awareness in non-specialised audience
Healthcare professionals	✓	√	√	
Patients & their relatives	√	√	√	
National & EU policy markers & regulators	√	√	√	✓
Other EU networks for RDs		√	√	
Biotech & pharma	✓	✓	✓	
Scientific societies	✓	✓	✓	
Non-EU third parties	✓	✓	✓	

Table 1. Main goals for communication

3.1.2 COMMUNICATION TOOLS AND MATERIALS

A series of communication tools will be made available to allow the network to reach the right audiences in a friendly and coherent way. This toolkit will be tailored to specific communication needs for all phases of ERN-EuroBloodNet's Communication plan.

<u>ERN-EuroBloodNet</u>'s communication and dissemination channels are continuously monitored and adapted based on user feedback and <u>ERN-EuroBloodNet</u>'s own needs, which evolve in line with the progression of the network itself. All channels have been well established since 2019, during the previous period of the network implementation. In this section, all tools and materials available in <u>ERN-EuroBloodNet</u> will be presented, together with the future roadmap to improve the efficiency of the dissemination and communication strategy according to the network's acquired experience.





	Website	Social media	Slide decks	Newsletters	Promo materials
Healthcare professionals	√	✓	✓	√	√
Patients & their relatives	√	√	√	√	✓
National & EU policy markers & regulators	√	√	√		✓
Scientific societies	✓	✓	✓	✓	✓
Biotech & pharma	✓	✓	✓	✓	✓
Non-EU third parties	√	✓	✓		✓
Other EU networks for RDs	√	√	√	√	✓

Table 2. Communication tools and target audiences

3.1.2.1 ONLINE CHANNELS

Website https://eurobloodnet.eu/

<u>ERN-EuroBloodNet website</u> has become the main tool of dissemination of the network since its release last July 2017, providing the skeleton of the complex structure that <u>ERN-EuroBloodNet</u> represents by endorsing specific dedicated sections to the all the activities and tools developed by the networks while ensuring interoperability with other platforms.

<u>ERN-EuroBloodNet website</u> has been conceived as the online platform that provides not only the door of access to <u>ERN-EuroBloodNet</u> dynamic and public <u>European inventory of RHD experts and facilities</u> but also to the main tools developed and implemented during the running time of the network. Since 2019, the <u>ERN-EuroBloodNet website</u> has received **over 170K page visits**, with a **monthly average of 5K+ visits**.

In this context, ERN-EuroBloodNet website can be understood as two-side online platform with two main objectives:

- As the main tool for communication and dissemination of <u>ERN-EuroBloodNet's</u> goals and achievements to boost public awareness of the network.
- As the **infrastructure** (web portal and database) for accessing both <u>European inventory of RHD experts and facilities</u> such us educational material for Health Professionals and Patients.

As of now, $\underline{\text{the website}}$ includes the following high-level sections:

- General information about the network and ERNs (<u>objectives</u>, <u>governance</u>, <u>subnetworks</u>, <u>transversal fields of action</u>).
- Membership details (<u>criteria to become a Full Member</u>, list of <u>Full Members</u>, <u>Representatives and Substitutes</u>, <u>Affiliated</u> and <u>Supporting partners and European inventory of RHD experts and facilities</u>).
- A repository of guidelines and best practices.
- A repository of education materials for <u>Healthcare professionals</u> and <u>Patients</u>.
- Direct links to key resources, like <u>CPMS</u> and <u>ENROL</u>.
- Information on <u>patient advocacy groups</u> and <u>organisations</u>.





- A dedicated section on the Collaborative Platform on Red Blood Cell and COVID-19 patients.
- Features for ERN-EuroBloodNet's current research projects.
- News archive.

Building on this, new sections and specific target-actions engines will be implemented in this new implementation period to further improve the usability and reach of the website:

- 360 website evaluation: a survey will be shared among <u>ERN-EuroBloodNet</u>'s community of health professionals and patients
 and their relatives for a consultation on their website use and to collect valuable feedback on potential simplifications and
 updates.
- Dedicated **features for upcoming webinars and educational programs** (see *Section 3.2.2.2 Webinars*) to drive additional traffic to the website for registration.
- Continuing the creation of new **experts profiles,** as a consequence of expanding the <u>European inventory of RHD experts and facilities</u> (see *Section 3.2.2.2 European inventory of RHD experts and facilities*) available on the website.
- Complete the Disease cards (see Section 3.2.2.1 Disease Cards).



Figure 8. ERN-EuroBloodNet website – Landing page

SOCIAL MEDIA

Social media is a fast, low-cost medium to reach interest groups and communities that are normally absent at events or conferences (physical or online).

Leveraging the huge impact of social networks on the daily life and with the aim of reaching a broader audience, ERN-EuroBloodNet is connected to social networks to increase the impact of the network messages and maintains an active presence in a number of social media channels. Twitter, LinkedIn and Facebook have been selected as they have proven to be most effective when engaging with the community. A dedicated YouTube channel for the network has also been set up, as a way to upload and share ERN-EuroBloodNet's educational webinar recordings, official introductory videos and/or any other multimedia content produced.

A series of actions have been already identified to improve the current baseline for <u>ERN-EuroBloodNet</u>'s social media strategy in this next implementation period:

• Real-time social media feed integration: embedding the latest <u>Twitter posts</u> on the landing page of <u>ERN-EuroBloodNet website</u>, so visitors will be able to immediately check out the latest news and traffic can be rerouted directly to the network's social media channels. This strategy will impact the number of visits, as well as increase the conversion rate of visitors to followers.





- Targeted dissemination campaigns and promotional material: ad hoc campaigns will be designed (together with their specific graphical assets) and launched with specific calls to action, linking to ERN-EuroBloodNet's website to increase the outreach of the materials hosted there (e.g. for dissemination of YouTube educational webinar playlists, promotion of CPMS use...).
- Membership features and spotlight: gathering profiles names within the <u>ERN-EuroBloodNet community</u> with the aim to connect these campaigns directly to the authors, team, institutions or patient's organizations directly involved in or responsible for the actions.

Twitter

@ERN-EuroBloodNet

<u>ERN-EuroBloodNet's Twitter</u> account has been active since 2019 and is currently at **1,276 followers**. Active interactions in this platform include: the rest of ERNs, EU Health, specific networks (e.g. <u>EJP RD</u>), patients' organizations (e.g. <u>EURORDIS</u> or <u>PNH Support</u>), scientific associations (e.g. <u>EHA</u>)..., among many others.



ERN EuroBloodNet

@ERNEuroBloodNet

ERN-EuroBloodNet aims to improve healthcare and quality of life of patients with Rare Hematological Diseases

Seurobloodnet.eu Joined March 2017

281 Following 1,276 Followers

Figure 9. ERN-EuroBloodNet's Twitter profile





LinkedIn /ERN-EuroBloodNet

ERN-EuroBloodNet's LinkedIn account has been active since 2020 and currently stands at 421 followers.



Share. Care. Cure.

EuroBloodNet - European Reference Network on Rare Hematological Diseases

EuroBloodNet aims to improve healthcare and quality of life of patients with Rare Hematological Diseases

Hospitals and Health Care · Paris, Ile-de-France · 421 followers

Figure 10. ERN-EuroBloodNet's LinkedIn company page

/ERN-EuroBloodNet

Facebook

ERN-EuroBloodNet's Facebook account was created in 2020 and currently has 310 followers.

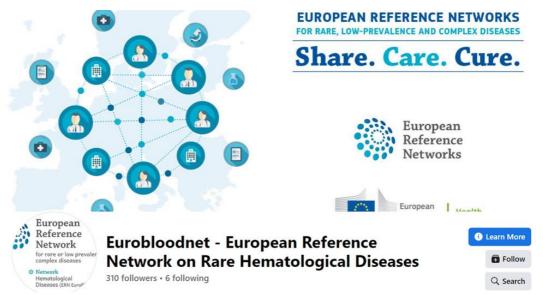


Figure 11. ERN-EuroBloodNet's Facebook profile





<u>ERN-EuroBloodNet's EDUcational YouTube channel</u> (with **304** subscribers as of now) has been created for the inclusion of educational videos created/endorsed by the network for the benefit of the <u>ERN-EuroBloodNet</u> community including both, health professionals and patients/patients organizations. <u>ERN-EuroBloodNet's EDU YouTube channel</u> is part of the <u>ERN-EuroBloodNet</u> e-Learning environment, and it includes all the webinars sessions held within the various webinars programs under the umbrella of the network. During the previous period of activity, a total of **104 videos** have been published on the platform.



Figure 12. ERN-EuroBloodNet's YouTube channel

NEWSLETTERS

As an engagement tool, online newsletters can provide a sneak-peek into the network's main activities and achievements. To set the stage and achieve wider reach and visibility, a first approach will seek to contribute directly to existing newsletters/magazines with an already established audience in ERN-EuroBloodNet's main fields of study.

<u>ERN-EuroBloodNet's newsletter</u> aims to inform stakeholders about the relevant RHD news and to updated them about the development of the different networks carried on by ERN-EuroBloodNet, maximizing the impact of <u>ERN-EuroBloodNet</u> activities. The newsletter was launched in October 2019 and is released on monthly basis.

During this period of activity, **32 editions** have been published. The analysis of these campaigns shows an improvement on the opening and click-through rates. The charts below show the evaluation of subscriber interaction with ERN-EuroBloodNet's monthly newsletter throughout 2019 (Oct-Dec), 2020, 2021 and 2022 (Jan-June).

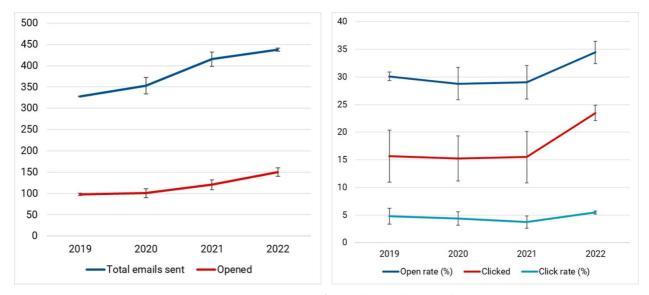


Figure 13. ERN-EuroBloodNet's monthly newsletter analysis





Although the number of subscribers has steadily increased since 2019 (the newsletter had **452 subscribers** as of February 2022), the main objective is to keep growing and boosting the outreach of <u>ERN-EuroBloodNet</u> results and actions. <u>The newsletter</u> is sent by default to all the ERN-EuroBloodNet contacts, including the current list of 52 National Scientific Societies and the EHA, which has further agreed to share the <u>ERN-EuroBloodNet news</u> within their own community. All editions are available at their <u>dedicated section</u> in <u>ERN-EuroBloodNet website</u>.

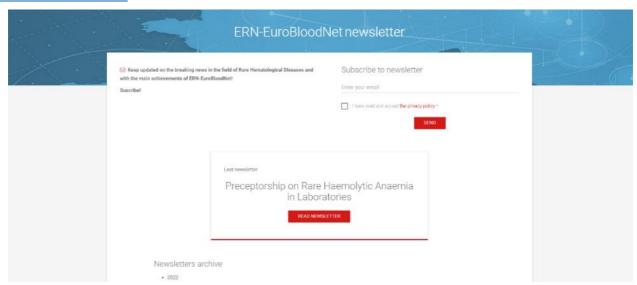


Figure 14. ERN-EuroBloodNet's newsletter archive

Main efforts going forward will focus on creating and maintaining meaningful engagement through the **design and launch of a dedicated educational newsletter**. Initially, individual newsletters and reminders were sent for each scheduled webinar. However, the progressive increase in the number of webinars and educational activities hosted by <u>ERN-EuroBloodNet</u> has made this practice unsustainable going forward. Consequently, there are plans to set up a new specific newsletter collating all upcoming educational activities in a given 15-day period. This periodicity will be assessed to understand how engagement changes compared to the previous strategy. Similarly, the number of registrants per webinar will be used to evaluate overall conversion rates.

3.1.2.2 PROMOTIONAL MATERIALS

Brochures, leaflets, flyers, posters... and any other resource intended for promotional use. Most of this PR material will be available in a digital format, to be printed out whenever necessary (e.g., for display in events, workshops...). Below, the main promotional materials available for ERN-EuroBloodNet are presented and described, together with future plans.

ERN OFFICIAL BRANDING AND RESOURCES

The <u>European Commission</u>'s official branding kit and disclaimer for ERNs is used in all promotional materials (both printed and digital).



for rare or low prevalence complex diseases

Network

Hematological
Diseases (ERN EuroBloodNet)

Figure 15. The European Commission's official logo for ERN-EuroBloodNet





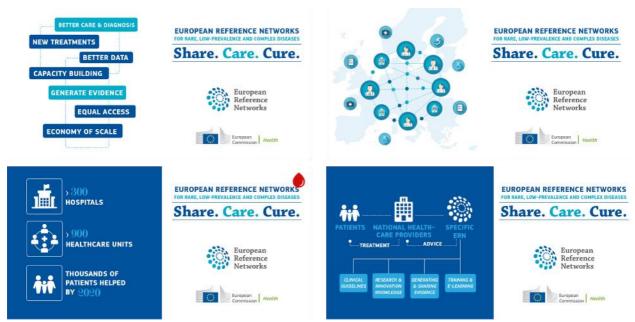


Figure 16. ERN social media banners

SLIDE DECKS, LEAFLETS, FLYERS AND POSTERS

Well-designed **slide decks** or one-pagers of the networks can be a powerful engagement tool to share the network's vision and scope with specialised audiences in a clear, attractive way. <u>ERN-EuroBloodNet</u> **templates** for the general presentation of network, together with the official **leaflet**, **flyer** and **poster** describing the network's main actions, challenges and results, will be revisited and updated (both contents and design), in order to be at the disposal of <u>Full Members</u>, <u>Affiliated Partners</u> and other interested stakeholders. EU visibility (disclaimers and official acknowledge will be included in all material.



Figure 17. ERN-EuroBloodNet's official leaflet (available here in 7 languages: EN, FR, IT, ES, PT, DE, NL)





Figure 18. ERN-EuroBloodNet's official flyer (available here in 7 languages: EN, FR, IT, ES, PT, DE, NL)



Figure 19. Extract from ERN-EuroBloodNet official presentation brochure (available here)



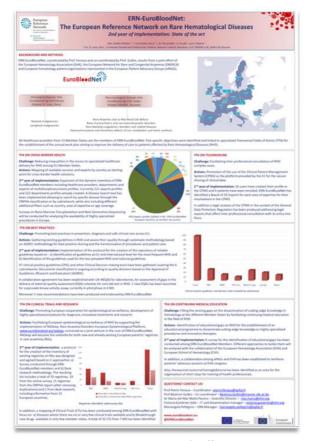


Figure 20. ERN-EuroBloodNet's official poster

C&D HANDBOOK

Aiming to promote the dissemination of the meetings and the participation of the community, an **internal handbook** with guidelines and best practices for Communication & Dissemination will be produced and made available for all <u>ERN-EuroBloodNet</u> for <u>Full members</u>, <u>Affiliated Partners</u>, and <u>ERN-EuroBloodNet ePAGs</u>. This document will include the points that they must comply as part of the <u>ERN-EuroBloodNet</u>, such as participation in meetings, events and conferences; commitment to include the ERN logo and disclaimers on their presentations and posters and appropriate acknowledgements in <u>ERN-EuroBloodNet publications</u>, their reporting duties to <u>ERN-EuroBloodNet</u> about potential publications and presentations/posters... and much more. The handbook will also help identify and keep track of actions to be promoted through the <u>ERN-EuroBloodNet</u> channels.

<u>Full members</u>, <u>Affiliated Partners</u>, and <u>ERN-EuroBloodNet ePAGs</u> and other RHDs stakeholders are always welcomed to contact the <u>ERN-EuroBloodNet Coordination team</u> in case specific information or slides on the specific actions are required to be showcased in their talks.

MERCHANDISING

<u>ERN-EuroBloodNet</u> will also keep exploring other innovative alternatives such as branded merchandise (e.g. notebooks, pens, headsets, computer bags, lanyards...), showcasing both the ERN official branding and <u>ERN-EuroBloodNet</u>'s logo.

This strategy has proved to be quite effective in reaching a broader audience, while also encouraging a more sustainable approach when considering long-lasting items. All materials will be at the disposal of the ERN-EuroBloodNet Coordination Team for their distribution to RHDs stakeholders.



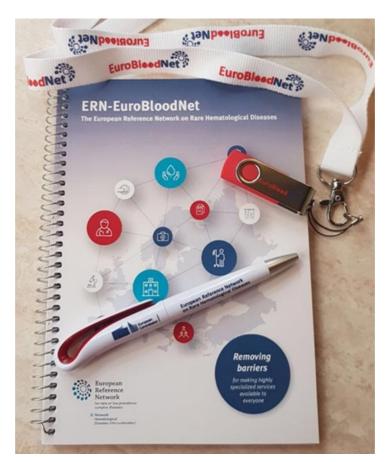


Figure 21. ERN-EuroBloodNet merchandising: branded pen, notebook, USB stick and lanyard

MULTIMEDIA

Multimedia material is a self-explanatory and appealing way of introducing the network to a critical mass through well-known channels (e.g., YouTube). Following in the footsteps of the <u>first official presentation video for all 24 ERNs</u>, in this period of implementation the network intends to produce a **video on ERN-EuroBloodNet objectives and key actions** addressing the general audience is envisaged, including subtitles in different languages (English, French, Spanish, Italian and German) to boost the outreach of the video across the EU and beyond.



Figure 22. Screenshot from the first ERN presentation video





3.1.2.3 Internal communication

COLLABORATIVE PLATFORM

The <u>ERN Collaborative Platform</u> developed by the EC is an excellent platform for internal communication and sharing of documents among <u>ERN-EuroBloodNet Full Members</u> and <u>Affiliated Partners</u>. As in previous periods, its use has been promoted by uploading of exclusive material of interest for our community.



Figure 23. ERN Collaborative Platform – Welcome page

3.2. DISSEMINATION PLAN

Dissemination is key for <u>ERN-EuroBloodNet</u>, as it aims not only to share results with potential users and research peers, patients, the healthcare sector and policy makers, but also make these results available to the wider community. To this end, <u>ERN-EuroBloodNet</u> has developed a flexible dissemination plan that intends to raise awareness of network results, promoting understanding and encouraging action among key target audiences. The execution of this plan will facilitate the uptake of outcomes and best practices, as well as research insights produced throughout the network's lifetime, thus reinforcing the impacts described in the DoA.

3.2.1 MAIN GOALS

Dissemination goals have been previously described in the DoA. These goals are interlinked with those already set for communication activities and also with the overall network objectives: they are all geared towards creating an impact beyond the boundaries of the network.

3.2.2 DISSEMINATION TOOLS AND MATERIALS

As mentioned, Communication and Dissemination activities are inherently interlinked and therefore some tools are shared between both. Below is the list of specific dissemination tools envisioned for ERN-EuroBloodNet.





	Network documentation	Peer-reviewed publications	Disease Cards	Webinars	Events	Experts repository
Healthcare professionals	✓	√	√	√	√	✓
Patients & their relatives	✓	✓	✓	√		✓
National & EU policy markers & regulators	√				√	
Biotech & pharma	✓	✓	✓		✓	
Scientific societies	✓	✓	✓	✓	✓	
Non-EU third parties	√	✓	✓	√		
Other EU networks for RDs	✓			√	√	√

Table 3. Dissemination tools and target audiences

3.2.2.1 PROMOTIONAL MATERIALS

NETWORK DOCUMENTATION

Documentation material in the form of public deliverables will be made available through the CHAFEA Health Program Database and the ERN-EuroBloodNet's website. Any other type of public documentation will also be accessible through the network's official website and its current repositories (e.g. ERN-EuroBloodNet's public repository for deliverables at CHAFEA's Health Programmes Database).

PEER-REVIEWED PUBLICATIONS

<u>ERN-EuroBloodNet</u> intends to publish and contribute to peer-reviewed publications in top scientific journals to ensure that technical and clinical achievements and experimental findings are adequately showcased and made available to a larger research community and scientific domains to further collaboration and research. This ambition is aligned with our milestones (**MS4 –ERN-EuroBloodNet peer review publications**: 3 peer-reviewed publications on different actions of the network. Publications made in indexed scientific journals and available at PubMed).

To tackle this point, <u>ERN-EuroBloodNet</u> will identify topics on transversal and specific ongoing actions. The <u>ERN-EuroBloodNet</u> <u>Coordination team</u> will be involved in this action and all manuscripts produced will be Open Access.







Figure 24. Dedicated archive for publications on ERN-EuroBloodNet's website

DISEASE CARDS

Additionally, the network is currently working on the development of so-called **Disease Cards** (see *Section 2.1.7.1* for more details). This section aims to become a curated repository of <u>ERN-EuroBloodNet</u>'s actions and materials classified by disease groups.

This tool has been developed to link the authors, teams and centres involved in each effort and ongoing action through the <u>profiles</u> of the <u>European inventory of RHD experts and facilities</u>. During this new implementation period, the following modules will be integrated under the Disease Cards section:

- A relation of Reference Centres and Experts for each disease group (i.e. an <u>European inventory of RHD experts and facilities</u> filtered by disease group).
- A catalogue of profiles from patients' organizations and supporting groups currently active within the diseases targeted by ERN-EuroBloodNet, including direct links to their official websites.
- A **compendium of guidelines** in the repository related to each disease group, with direct links to the original reference documents.
- An **educational corner** devoted to the two primary target audiences in <u>ERN-EuroBloodNet's</u> educational program: health professionals and patients and their relatives.
- A **Repository of Observational Studies, Clinical Trials and Publications** endorsed by <u>ERN-EuroBloodNet</u> and directly linked to the profiles of the network's experts involved.
- A dedicated section devoted to ongoing projects carried on by <u>ERN-EuroBloodNet</u>'s community within each disease group (e.g. Webinars Programs dedicated to each specific disease group or <u>CPMS</u>).
- A comprehensive list of the diseases covered by each disease group.

3.2.2.2 ONLINE CHANNELS

WEBINARS

ERN-EuroBloodNet educational webinars for patients, families of patients and patients' organizations. The webinar's teaching objectives are defined by ERN-EuroBloodNet coordination team, experts and/or patient organizations, with the overall ambition that the program successfully addresses educational gaps within a specific RD. Speakers in these webinars are either an expert in that RD or a duo of a health professional and a patient representative for each lecture. The program is geared towards health professionals, patient organizations or patients and their families and offers unrestricted open access worldwide to both the webinar live sessions and the recorded e-learning modules. Additionally, some of the network's webinar series for healthcare professionals are accredited with continuing medical education credits through the European Board for Accreditation in Hematology (EBAH).







Figure 25. EBAH logo

All webinars are uploaded to ERN-EuroBloodNet's EDU channel on YouTube. Right now, the webinar numbers are as follows:

Webinar series for Professionals	No. webinars	Credits
Thursday Webinars	<u>30</u>	
Topic on Focus: Cutaneous Lymphoma	<u>9</u>	7 CME credits
Topic on Focus: Thrombotic Microangiopathies	<u>15</u>	11 CME credits
Topic on Focus: Bone Marrow Failure Syndromes	18	18 CME credits
Spotlight on Castleman's Disease	4	4 CME credits

Table 4. ERN-EuroBloodNet's webinars for health professionals

Webinar series for Patients	No. webinars
Patients Webinars	3
Topic on Focus: Cutaneous Lymphoma	6
Topic on Focus: Myelodysplastic Syndromes	8
Topic on Focus: Sickle Cell Disease	11

Table 5. ERN-EuroBloodNet's webinars for patients





EUROPEAN INVENTORY OF RHD EXPERTS AND FACILITIES

The <u>Inventory of Experts and facilities</u> available on <u>ERN-EuroBloodNet's website</u> is an exhaustive online catalogue and <u>search engine</u> of expert references for patients and their families. During this period of implementation, the network will design and lead targeted campaigns aiming to improve the current information on experts and identify new ones for each <u>Full Member</u> (a total of 96 as of now) and <u>Affiliated partners</u> (7 overall). These newly identified experts will also be included in the list of key stakeholders to broaden the scope through the addition of other key profiles (e.g. nurses, scientists...) that are also an integral part of these multidisciplinary teams.

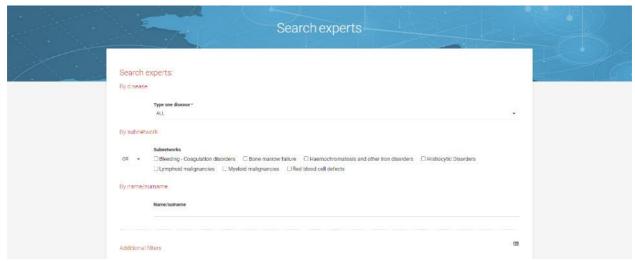


Figure 26. Expert search

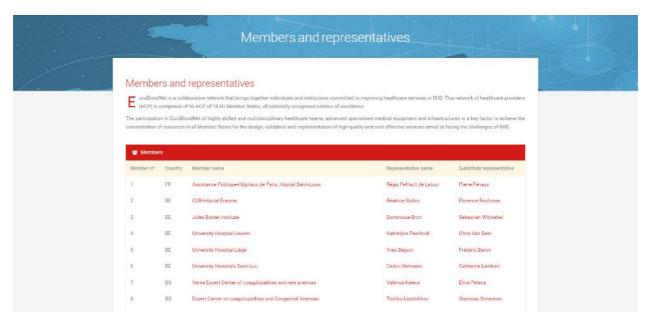


Figure 27. Excerpt from the list of ERN-EuroBloodNet's Full Members and Representatives





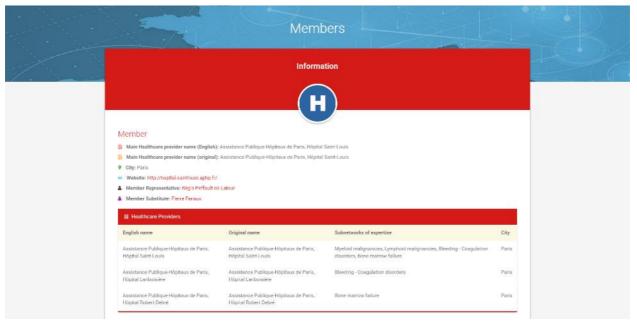


Figure 28. Example of a detailed member profile

3.2.2.3 **EVENTS**

<u>ERN-EuroBloodNet's Full Members</u> are devoted to spread the messages and services of the network in every forum that might be relevant to strengthen the network. Health professionals and patients and patients relatives as well as patients advocates are encouraged with the support of <u>ERN-EuroBloodNet Coordination team</u> to spread relevant actions and results of the network at International/European/National congresses, meetings and workshops.

Below is an indicative list of events that have been identified by <u>ERN-EuroBloodNet</u> as main targets. This list will be continuously updated with inputs from partners and depending on the maturity of the network at a given stage. It is also worth noting that right now, the majority of events are pivoting to the online scene, as a consequence of the COVID-19 pandemic.

The network will disseminate outcomes by means of presentations, talks and personal engagement. This includes participation in dedicated events, such as conferences, seminars and workshops as a strategic mechanism to actively interact and engage with multiple stakeholders at a time.

Event	Periodicity
Sickle Cell and Thalassaemia Conference (ASCAT) for patients	Annual
European Red Cell Society Meeting (ERCS)	Annual
EHA Congress	Annual
ASH Meeting & Exposition	Annual
Global Sickle Cell Disease Congress	Annual
European Conference on Rare Diseases & Orphan Products (ECRD)	Annual

Table 6. List of key targeted events

To keep track of the community's participation in events, <u>ERN-EuroBloodNet's website</u> also includes an <u>archive of events</u> where the network's results have been showcased, for full traceability.





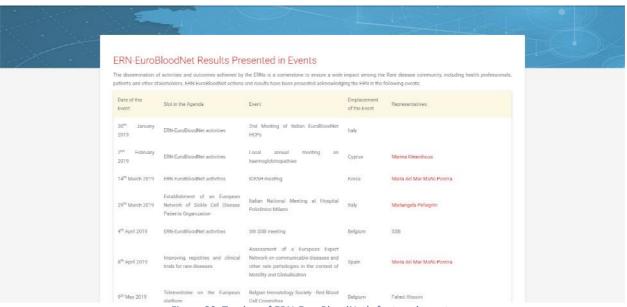


Figure 29. Tracker of ERN-EuroBloodNet's featured events

ERN-EUROBLOODNET INTERNAL MEETINGS

The <u>ERN-EuroBloodNet Coordination team</u> organizes two different types of meetings: the **BoN** (Board of the Network) and **Progress** meetings. During this previous period, **4 meetings** have been held overall (2 BoN and 2 Progress meetings).

From the very beginning of ERN-EuroBloodNet, the Coordination team has arranged and organized **meetings for the Board of the Network** (BoN) to create and maintain the co-operation momentum target-driven on site. As a result of the COVID-19 pandemic, the <u>ERN-EuroBloodNet</u> community had to adapt their coordination activities and pivot from face-to-face to online social events and regular internal meetings. The upside of this situation is that online meetings have proven to be more accessible to the community and contribute to increase the outreach of the network's ongoing actions.

An example of this are **ERN-EuroBloodNet Progress meetings** gathering the whole BoN every 6 months (spring and autumn), which had been held online to boost cooperation and provide detailed information on all the ongoing actions implemented. There is the expectation for these meetings to go back to a face-to-face setting in the short to medium term, if the current COVID-19 situation keeps evolving favourably.



Figure 30. Screenshot from one of the network's Progress meetings (Oct 2021)





4. CONCLUSIONS

Throughout this document (EU4H-2022-ERN-IBA, GA No. 101085717), the development of several actions for communication and dissemination for <u>ERN-EuroBloodNet</u> has been described, with the ultimate goal to target our 7 key target groups (see *Section 2.1* – Key audience and target groups).

First, the <u>ERN-EuroBloodNet website</u> –the main online platform of the RHD ERN– will be expanded and updated according to improve the experience of the user and increase the outreach of the actions developed.

Secondly, ERN-EuroBloodNet's social media channels and <u>newsletters</u> will operate as the main tools to disseminate and promote *ad hoc* campaigns focusing on the work and results of the ERN, together with relevant information for the RH community as a whole (e.g. updated dissemination material, publications, videos... etc.).

Furthermore, communications and interaction among <u>ERN-EuroBloodNet</u> and its stakeholders will be managed and executed periodically through ERN-EuroBloodNet's meetings to ensure alignment and foster involvement on all actions developed, identify new potential actions to explore and establish collaborations among the ERN-EuroBloodNet community.





https://ec.europa.eu/health/ern_en



for rare or low prevalence complex diseases

 Network
 Hematological
 Diseases (ERN EuroBloodNet)

www.eurobloodnet.eu

