

The new ERN monitoring platform

Information for ERNs

In 2024 all ERN members (full members and affiliated partners) will use the new platform to report on two indicators (New patients and use of Orpha codes). All the other indicators will be reported in the way agreed with each ERN in the past. To be able to use the new platform, each ERN member needs to request access.

These are the steps a member of an ERN must follow to request access to the new monitoring platform:

1. Designate a person to report – the reporter.
It can be the representative, the sub-representative or other person.
2. The reporter must use (create, if not yet done) an EU login account and associate a mobile phone.
This process is common to all EU IT platforms and is not covered in these guidelines. Detailed instructions can be found [here](#).
3. Once the reporter has an EU login account, he or she must submit to the ERN a request to use the new monitoring platform. To do so, the reporter must use [this link](#). The process is like the one used to ask access to the CPMS and is explained in annex 1. A video demo will be available soon.
4. The ERN local admin approves the request. The process is like the one used for the CPMS and is explained in annex 2. A video demo will be available soon.

The approval has immediate effect. However, please note that in exceptional circumstances it may take longer. Please [contact our helpdesk](#) if it takes more than 2 hours.

Once the approval is effective, the reporter can enter the monitoring platform using [this link](#).

Once in the platform:

1. The reporter chooses the ERN he or she is reporting to. In case the reporter is reporting to just one ERN, this choice is not needed as the ERN is automatically identified.
2. The reporter unblocks the form by ticking a disclaimer box.
3. The reporter fills in the two indicators:
 - Number of new patients referred to the ERN member, with the diagnosis of a disease or condition falling within the scope of the ERN [number].
 - Whether the ERN member uses Orpha codes to code/classify patient cases [Yes, No, Not Applicable].
4. The reporter can leave an optional comment.
5. The reporter ticks the confirmation box.
6. The reporter submits the form.
7. The reporter saves a pdf copy of the submission.

At any moment before submission, the reporter can save the form, log out, login at a later occasion and continue working on the form.

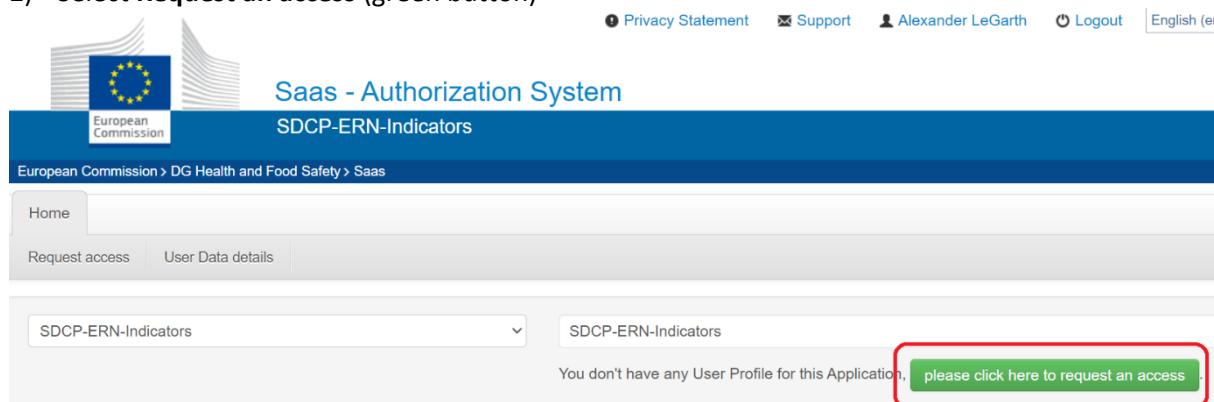
Annex 1:

Requesting access to the new platform

Assuming the Reporter already has an EU login account.

As Recorder, you must:

- 1) Go to <https://webgate.ec.europa.eu/saas/> and select **SDCP-ERN-INDICATORS** from the list of applications.
- 2) Select **Request an access** (green button)

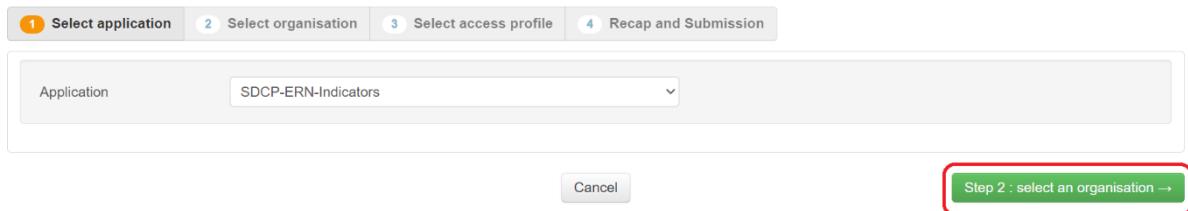


The screenshot shows the 'SaaS - Authorization System' interface. At the top, there are links for 'Privacy Statement', 'Support', 'Alexander LeGarth', 'Logout', and 'English (en)'. The main title is 'SaaS - Authorization System' with 'SDCP-ERN-Indicators' below it. The navigation bar includes 'European Commission > DG Health and Food Safety > Saas' and buttons for 'Home', 'Request access', and 'User Data details'. The 'Request access' button is highlighted with a red box. Below this, a dropdown menu shows 'SDCP-ERN-Indicators' and a message: 'You don't have any User Profile for this Application.' A green button labeled 'please click here to request an access' is also highlighted with a red box.

- 3) Leave application as SDCP-ERN-Indicators and press **Step 2**

The Commission shall process personal data information pursuant to Regulation 45/2001 EC on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data.

New application access



The screenshot shows the 'New application access' step. It has a progress bar with four steps: 1. Select application (highlighted in orange), 2. Select organisation, 3. Select access profile, and 4. Recap and Submission. Below the progress bar is a dropdown menu labeled 'Application' with 'SDCP-ERN-Indicators' selected. At the bottom right, a green button labeled 'Step 2 : select an organisation →' is highlighted with a red box.

- 4) Select your network by pressing **Open**

25 records per page

/

-  **BOND - Bone Disorders**
-  CRANIO - Craniofacial anomalies and ear, nose and throat disorders
-  ERKNet - Kidney Diseases
-  ERN-EYE - Eye Diseases
-  ERN-LUNG - Respiratory Diseases
-  ERN-RND - Neurological Diseases

5) Select your country by pressing **Open**

25 records per page

 / BOND - Bone Disorders

-  Austria
-  **Belgium**
-  Bulgaria
-  Croatia
-  Cyprus
-  Czech Republic
-  Denmark

6) Select your HCP by clicking in the circle and then pressing **step 3**

25 records per page

Search:

 / BOND - Bone Disorders / Belgium

- 0000 Guest Access 
- BE01 - Universitair Ziekenhuis Antwerpen 
- BE06 - University Hospital Ghent 

Showing 1 to 3 of 3 entries

(User submitted) can already be used to request access.

 Step 3 : select an access profile →

7) Select the role **ERN-Ind-User** by ticking the box and then press **Step 4**

Name	Status	Description
<input checked="" type="checkbox"/> ERN-Ind-User		
<input type="checkbox"/> user		

Step 4 : type a comment →

8) Press **submit access request**

New application access

1 Select application 2 Select organisation 3 Select access profile 4 Recap and Submission

Summary

Application	SDCP-ERN-Indicators
Organisation	BE01 - Universitair Ziekenhuis Antwerpen
Access Profile	ERN-Ind-User

Comments

Before submitting
A request to get access to an application will be validated by the administrators, this is a manual process and can take a few days.

[← Step 3 : select an access profile](#) [Cancel](#) [Submit request access](#)

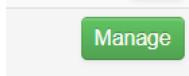
Annex 2:

Granting access to the new platform

Assuming the ERN already informed who will act as local admin, by sending us the email and EU login of the person(s) who will have that role.

As local admin, you must:

- 1) Go to <https://webgate.ec.europa.eu/saas/> and select **SDCP-ERN-INDICATORS** from the list of applications.
- 2) Click the Manage button



- 3) Go to the **Requested** Tab

User Profiles

All status	Requested	Activated	Locked	Rejected
25 records per page				

- 4) The list of pending requests will be displayed. To accept or reject a request select **Edit**

All status	Requested	Activated	Locked	Rejected
25 records per page				
First name ▲ Last name ▼ User id ▼ Request date ▼ Organisation ▼				
Alexander LeGarth n002ycw9 14-12-2023 / EURACAN - Adult Cancers / Denmark / DK01 - Aarhus University Hospital				Access Profile * ERN-Ind-User [requested]
Showing 1 to 1 of 1 entries				

- 5) To accept a request, click on **Add** on the profile and afterwards on **Activate**

*Access Profile

Name	Current status
Administrator	
DataCollectionAdministrator	
ERN-Ind-User	
SystemAdministrator	
user	

6) To Reject instead select **Reject** and **Reject** again

*Access Profile

Name	Current status
Administrator	<button>Add</button>
DataCollectionAdministrator	<button>Add</button>
ERN-Ind-User	<button>Add (Requested)</button> Reject Add Request
SystemAdministrator	<button>Add</button>
user	<button>Add</button>

